

**Dial 611 to contact Zito Media
Customer Support**

Zito Media Technical Support: 1-866-879-6235

To access voice mail messages online:

- Go to <http://voip.zitomedia.net>
 - Log in to the web page
 - Go to the Messages menu.
 - By default, all messages are shown. If you only wish to see voicemails or faxes, click on the appropriate menu option.
 - If you have access to more than one mailbox, you will be asked to choose which.
 - Select the search and sort options for the messages you wish to see.
 - Click the "Update" button.
 - To download a message, click on it.
 - To delete, copy, or move messages, select the boxes beside the messages and click the appropriate button at the bottom.
- *11 – Calls your voicemail
*67 – To block your number from the number you are calling
*69 – To hear the last number to call you.
Press 1 if you want to dial that number.

Quick Reference Card

Digital Voice

Voice Mail Menu Options

Dial *11 to access your voicemail from your [home phone](#)

From [any other phone](#), dial your home number. When your message begins to play, hit *, then enter your complete phone number including area code and then enter your pass code. Pass code is also your phone number until you elect to change it-instructions are below.

- 1: Listen to voicemail messages
 - 3: Advanced options
 - 1: Reply
 - 3: Envelope
 - 4: Play previous message
 - 5: Repeat current message
 - 6: Play next message
 - 7: Delete current message
 - 8: Forward message to another mailbox
 - 9: Save message in a folder
 - *: Help; rewind during message playback
 - #: Exit; skip forward during message playback
- 2: Change folders
 - A menu is then played of existing folders
 - #: Exit
- 3: Advanced options
 - 5: Leave a message
 - *: Return to the main menu
- 0: Mailbox options
 - 1: Record your unavailable greeting
 - 2: Record your busy greeting
 - 3: Record your name
 - 4: Record your temporary greeting
 - 5: Change your password
 - *: Return to the main menu

*: Help #: Exit

local, friendly, reliable....