BROADBAND FACTS

Zito West Holdings, LLC

Super Speed Internet

Fixed Broadband Consumer Disclaimer

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|---------------|-------------------------|
| Monthly Price | \$72.35 |

This monthly price is not an introductory rate. This monthly price does not require a contract.

Additional Charges & Fees

Provider Monthly Fees:

| eero 6+ Device Rental | \$5.00 |
|--|--------|
| One-Time Fees | \$0.00 |
| Installation Fee | \$0.00 |
| Payment Processing Fee (outside of North Carolina) | \$1.00 |
| Payment Processing Fee (inside of North Carolina) | \$3.00 |
| Payment Assistance Fee (utilization of a Live Agent) | \$7.00 |
| Paper Billing | \$1.50 |
| Friday Harbor Improvement Charge (Friday Harbor, WA) | \$6.00 |
| Marion County Fee (All customers within Florida) | \$1.45 |
| Fuel Surcharge (if applicable) | \$4.00 |
| Government Fees & Taxes varies by location | |

Discounts & Bundles

<u>Click Here</u> for promotions available by Zip Code for broadband services.

Speeds Provided with Plan

| Typical Download Speed | 100 Mbps |
|------------------------|---------------|
| Typical Upload Speed | 100 Mbps |
| Typical Latency | 11 ms - 14 ms |

| Data Included with Monthly Price | Unlimited |
|-----------------------------------|-----------|
| Charges for Additional Data Usage | \$0.00 |

Network Management Privacy

Customer Support Contact Us At: 1 (800) 365-6988

Learn more about the terms used on this label by visiting the <u>Federal Communications</u> Commission's Consumer Resource Center.

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